12 October 2026

Dear Valued Clients

NuGrow Ipswich - Environmental Authority EPPR00696713 returns to normal operation

We write to let you know that the environmental authority (EA) for our Ipswich site has now been formally amended by the Department of the Environment, Tourism, Science and Innovation (DETSI). The amendment was made under s 215 of the *Environmental Protection Act 1994* (Qld) (EP Act) on 12 October 2026 and takes effect from 12 October 2026.

This is the last step in the recent regulatory process we have been updating you on. The amended EA is consistent with the orders made by his Honour Judge Williamson KC in the Planning and Environment Court (Court) on 30 September 2026. Together, they put the site's authorisation on a clear and settled footing.

The practical result is simple: NuGrow is clearly, and continues to be, authorised to receive, process and supply waste recycling services at Ipswich under the updated and current EA without the complexity of different statutory provisions to maintain the status quo under the EP Act.

We have asked DETSI to correct the record by emailing the affected Environmentally Relevant Activity (ERA) 57 holders who received the inaccurate and misleading communication about NuGrow Ipswich.

Background

As you may know, the Ipswich site is the subject of proceeding 3527/23 in the Court. On 30 September 2026, his Honour Judge Williamson KC made orders which, among other things, confirmed that NuGrow may continue to operate the site under its existing EA conditions until 21 January 2027 while the authorisation for the site was brought up to date.

NuGrow requested DETSI without delay after this event to regularise the EA as it had done before to support our community, customers, and people under s 215 of the EP Act. DETSI did not.

On 8 October 2026 NuGrow lodged with DETSI an application to amend the EA, together with a program notice under the EP Act. Those steps were taken so that the site's regulatory position was protected while the EA was updated to reflect the Court's orders and development of the $29 million In-Vessel System.

DETSI has now exercised its own power under s 215 of the EP Act to amend the EA. That brings the Court's orders and the terms of the EA into line, and it removes the need for the interim and complex arrangements to continue services.

What this means for you

You can trade with us on a straightforward basis:

- Disposals of waste for recycling continues under your existing agreement and or rate card:
    - No change to pricing, scheduling or acceptance criteria arises from the amended EA.
- No further interim notices:

- You will not receive further updates on court dates or program notice steps for this event.
- We will write again only if something changes that affects you.

- Your own compliance:
  - If your contracts, tenders or waste-tracking database refer to NuGrow's EA, you may wish to note the amended EA copy in those records.

- Due diligence questions:
  - If your own regulators, insurers or customers ask about the status of the Ipswich site, this letter and the enclosed EA are the current position and may be shared with them.

We appreciate your patience and your continued support over the course of this process.

Questions

If you would like to discuss any aspect of this letter, please contact the undersigned by email at jacobwilson@nugrow.com.au or by phone on 0417 178 080.

Yours sincerely



Jacob Wilson
Executive General Manager
NuGrow

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